



ACECOMMS

ATEX & IECEX WARRANTY

ATEX and IECEX certified radios and accessories are specifically designed for use in hazardous areas and are certified for use in such environments. It is crucial to the safety of the user that the integrity of the equipment is not compromised with the use of additional labels, markings, or engravings.

Additional labels, markings, or engravings will void the manufacturer's warranty on ATEX and IECEX certified radios and accessories. AceComms will therefore not honour the warranty if the radio is presented as such.

You cannot add additional markings to a certified ATEX or IECEX radio or accessories, as the original markings are a legal requirement to demonstrate compliance with specific safety standards and are applied by the manufacturer during the certification process. Tampering with or adding unauthorized markings could invalidate the ATEX or IECEX certification, rendering the radio unsafe and illegal to use in explosive atmospheres.

Furthermore, it could leave the supplier of the radio open to litigation should a serious accident occur with the loss of life.

The supplier of the radio also has a duty of care to educate their customers in the correct usage and maintenance of ATEX and IECEX equipment and point out if the products do not adhere to the relevant safety standards.

Legal Ways to Mark an ATEX or IECEX Equipment

The only way you can safely add a label to an ATEX or IECEX product is to attach the label on the back, where the product label is, or you could engrave the belt clip. Special labels are also available for purchase that can be added if required.

If you are unsure how to proceed please contact the AceComms Service Department for assistance on 1300 121 155 or email service@acecomms.com.au for assistance.



ATEX & IECEX WARRANTY

- ATEX & IECEX products are specifically designed for hazardous environment.
- Unauthorised markings could invalidate the ATEX / IECEX certification.
- Unauthorised markings will void the warranty on the equipment.
- Refer to manufacturer's guidelines for an specific labelling recommendations.
- Always prioritize the integrity of the certification label.
- This directive extends to all ATEX or IECEX accessories.

RELATED

- [AceComms Credit & Return Policy](#)
- [AceComms Credit Request Form](#)
- RMA returns are based on approvals. Please complete the [AceComms RMA form](#) available on the AceComms website.
- Once approved please send faulty equipment to the **AceComms Service Centre**
Location:
Unit 2, 60 Alexandra Place,
Murrarie, QLD, 4172.



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